

We often get tangled  
up in planning  
forever instead of  
getting things done

Organsational Operations

Customer feedback  
at the edges of the  
organization feeds  
into strategic  
decision-making in  
real-time

Organsational Operations

We have ways to  
track and measure  
change beyond end-  
of-year KPIs

Organsational Operations

Our current  
processes support  
rapid decision-  
making and action

Organsational Operations

Bureaucracy often  
slows down  
innovation

Organsational Operations

We have a dedicated  
budget for  
innovation

Organsational Operations

Our internal  
communication is  
clear, timely, and  
effective

Organsational Operations

We have efficient  
collaboration tools  
and platforms

Organsational Operations